

# METRICS

COMPLETE SOLUTION FOR CABLE TV COLLECTION

- ✓ Packaged Solution with Hand Held terminals
- ✓ Channel Wise Charging and Accounting
- ✓ Integration with SMS Gateway and SMS modems
- ✓ Inbuilt Support for receiving data online through GPRS
- ✓ Exhaustive Reports
- ✓ Long term support for Software and Hand held terminals

METRICS is a comprehensive software package for local cable operators to manage their collections. It has been developed to handle traditional business transactions with the ability to address and adapt to the new requirements of the marketplace.



## Salient Features

- ▶ Option to define 3 Levels of Areas
- ▶ Option to define Multiple Customer types
- ▶ Option to define Multiple Charge Types
- ▶ Option to define Multiple TV Channels with Rates
- ▶ Customer charging on flat rate basis, Channel wise or mixed
- ▶ Generate and Edit dues with ease
- ▶ Payment entry through Keyboard
- ▶ Payment Collection through Hand Held terminals
- ▶ Data transfer from and to terminal through offline download
- ▶ Data transfer from and to terminal through Pen drive
- ▶ Data transfer from terminal to Metrics through GPRS
- ▶ Terminal can fetch data from Metrics through GPRS
- ▶ GPRS data transfer is non-blocking. Billing can continue irrespective of data transfer status
- ▶ All pending data transferred when connectivity is established
- ▶ Reminder and Confirmation SMS to customer through Modem or Gateway
- ▶ Send SMS to all customers or selected customers in one go
- ▶ Customer history like rate change, area change etc tracked automatically
- ▶ Comprehensive Reports
  - Due Generation Report
  - Collection Report
  - Area Wise Account Statement
  - Customer wise Account Statement
  - Pending Report with ageing
  - Inactivated customer Report with STB Nos
  - Channel wise Subscription Report
  - Head wise charges report like Service Tax report
  - Customer History Report
  - Outgoing SMS report ... and more

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